**RFP #2-21 Oracle Upgrade Services**

Addendum 3 - Questions and Responses

|  |  |  |
| --- | --- | --- |
| # | Question | Response |
| 1 | Please provide the DB Character set.  a. EBS  b. OBIEE | a. EBS – WE8ISO8859P1  b. OBIEE – WE8ISO8859P1 |
| 2 | Please provide the Production DB size.  a. EBS  b. OBIEE | a. EBS – 1.3TB  b. OBIEE – currently not live, however, first ODI load resulted in about 1GB |
| 3 | Please provide the number of Database Nodes (RAC).  a. EBS  b. OBIEE | We are not on RAC:  a. EBS – 1 node  b. OBIEE – 1 node |
| 4 | Please provide downtime limitations if any for production upgrade cutover. | GISD would like to minimize any downtime, particularly during regular work weeks (M–F). As presented in the RFP, the target go-live date for Phase 1 is Monday, 11/29/2021. GISD is closed for business Thanksgiving week, 11/22/2021 - 11/26/2021, which would be the target cutover window. GISD is open to reasonable timeline suggestions from the vendor and seeks to finalize a contract and a detailed Statement of Work between 1/13/2021 - 2/5/2021. The project plan would further be discussed pre-award, between 2/5/2021 - 2/26/2021 and solidified within the first 20 business days of project start (by approx., 3/26/2021). |
| 5 | Assumption that non production databases will be refreshed from upgraded Production, is this a true assumption? | Yes. GISD DBAs will be responsible for refreshing non-production environments from Production. |
| 6 | Do you use Project Grants? | No, only Project Costing and Project Billing |
| 7 | Is there a regulatory requirement that mandates all US based resources? | No, this is an operational requirement. |
| 8 | Can you run the attached script files (**Oracle\_EBS\_CIA\_r5\_4.zip and Migration\_database\_infos\_v1.48.sql are Oracle Confidential**) and provide the output. | With this addendum we are providing output to the Migration Database Info script under zip file attachment: **migration\_database\_infos\_oraqadb.zip**.  Given the CEMLI Impact Assessment script takes between 2 – 12 hours to run, we will provide that output in a follow up addendum, as necessary. Note: Some or most of the CEMLI Impact Assessment output may have already been provided in Addendum 2, question 25, regarding readiness reports and standards compliance. |
| 9 | Please provide User Count (by application area if possible). | General Counts:  Employee Self-Service HR – 7,300 employees  iSupplier – 7,000+ active suppliers (many could be dormant)  iProcurement – 490 users  Otherwise, on any given day, there are on average approximately 400 – 700 simultaneous users online. |
| 10 | Can we assume Garland will coordinate any integration testing required with 3rd Party tools (e.g. Banking partner) and any non-EBS systems? | Yes. |
| 11 | Can we assume relevant documents (Process Flows (BF15), Configuration (BR100) etc.) are available? | No. |