



GARLAND INDEPENDENT SCHOOL DISTRICT

PURCHASING DEPARTMENT

501 SOUTH JUPITER ROAD

Garland, Texas 75042

June 1, 2020

ADDENDUM #1, RFP # 231-20

VIDEO STREAMING SERVICES

This addendum forms a part of the solicitation documents, modifies the original document as listed below, and is hereby made part of any pursuant award. Acknowledge receipt of this is addendum by returning the completed and signed form with the solicitation response. Failure to submit the addenda will be used as an evaluated factor.

THE DATE AND TIME FOR SUBMITTAL OF RESPONSES IS UNCHANGED

QUESTIONS AND RESPONSES FOLLOWING

Mark A. Booker

Mark A. Booker
Director of Purchasing

Company Name

Address

City State Zip

Signature

Title

QUESTIONS:

RESPONSES:

Who is currently handling this need?	Publicly posted: https://www.garlandisd.net/connect/do-business/bid-tabulations?page=1
Are they allowed to bid on this project?	There are no restrictions on who may submit a proposal.
Who is the audience for using the LMS? a. Students or teachers and other staff?	Students, Teachers, and All Staff
What has triggered this need for a new LMS or new LMS provider?	Contract Expiration
How are you currently handling this need?	Combination of Internal resources and contracted work
Why do you require three (3) instances of Moodle? a. What is the minimum number of expected active users for each instance? b. What is the maximum number of expected active users for each instance?	Current set up a. 56,000 b. 56,000 Active user is defined as a learner who logs into their account during the year. As an example: 1. User A has an account but never logs in - (Not counted) 2. User B logs in once during the year - (Counted as one user) 3. User C logs in every day for a year - (Counted as one user)
Why do you require the Moodle instances to be on in-house servers? a. Why three (3) servers? b. Who is supplying the servers?	For control and security purposes a. Due to the size of our district, we need high availability and scalability to serve our different needs and populations of learners. b. Internal GISD servers
What other applications are anticipated to link with or use information from the Moodle instances?	Hoonuit, Google, LDAP, Articulate eLearning Software
Under what circumstances would you approve using a cloud solution?	See answer above regarding security and control.
Please clarify the amount of customization expected for each instance. a. Which theme is currently being used? b. Which theme do you expect to use? c. Which 3 rd party add-ons are currently being used? d. Which 3 rd party add-ons do you expect to use?	a. Eguru/Boost/Clean b. Eguru/Boost/Clean c. Various Plug-Ins, Continuously updated based on new developments and needs. d. Varies
Who is the audience for the custom courses? a. If for teachers, are you expecting to offer these courses outside of your school district? b. Will these courses be submitted for continuing education unit (CEU) accreditation?	Combination of custom for students, teachers, and all staff. a. Possibly, depending on learner needs b. Some will and some will not. Depends on content and intent.
How are you currently providing the training? a. What do you like about it? Why? b. What do you not like about it? Why?	In-house a. Personalized. We are able to address our own district's goals. b. Volume of users makes it difficult to build capacity.
How are the courses expected to be delivered - asynchronous (self-study), synchronous (virtual instructor led) or blended?	All of these.

What is the average expected seat time for the two (2) customized courses?	At least 30 minutes, but could be more if they take more courses.
Which authoring tool is expected to be used? a. Do you have a style guide for creating courses?	Articulate 360 a. No
Do you require the courses to be compliant with accessibility standards such as Section 504/508, WCAG 2.0 Level AA and others?	Yes – review 4.27 of Terms and Conditions of the RFP document.
Do you anticipate delivering the courses on smart phones (mobile first development focus)?	Yes
When during the contract do you anticipate starting the two customized courses?	TBD
When do you require the courses to be finished?	TBD
Who will maintain/update the courses?	Both Internal and acquired consultants.
What is the usual practice for quoting the price for multiple years? Is there any yearly percentage increase (to accommodate inflation) which need to be considered?	The supplier is asked to quote pricing for multiple years to allow the District to plan and budget for whatever factors the supplier builds into their cost for years 2-5.
What will be the decision making factor for the bidding system. 1 st year number or the collective amount for 5 years?	The District will be looking at first year costs as well as long term cost to the District.
Documentation talks about a service catalog and the percentage discount a contractor can offer. May we request link to that catalog. Is this percentage an addition factor for selection of the success bid?	The District requests catalog pricing and percentage discount to provide for the purchase of items not contained in the solicitation. A provision is made to download a catalog for awarded vendors.