

Department of Purchasing

Mark A. Booker Director

April 20, 2022

## <u>ADDENDUM #1, RFP#310-22-06</u>, Consulting Services-Health Care Plan Program

This addendum forms a part of the solicitation documents, modifies the original document as indicated in the Addendum 01 provided below and is hereby made part of any pursuant award. Acknowledge receipt of this Addendum below and as noted in the bid package submittal documents, Exhibit III. Failure to submit the acknowledgement of addenda will be used as an evaluated factor.

1. Addendum 1, Attachment 1, 2 pages.

\*AS A REMINDER, THE SUBMITTAL DATE FOR THIS RFP REMAINS <u>10:30 AM</u>, <u>April 26, 2022</u> at the Garland ISD Purchasing Department, ATTN: Nancy Nunez, 501 S Jupiter Road, Garland, Texas 75042. This RFP is not a public opening.

The full document under Addendum 1 is attached and available at: <u>https://garlandisd.net/connect/how-do-business-us/current-bidrfp-opportunities</u>

Company Name			
Address			
City		State	Zip
Name	Title		
Signature			
Printed Name		Email Address	
Telephone #		Fax #	

Mark A. Booker Executive Director of Purchasing

## RFP #310-22-06 ADDENDUM 1 ATTACHMENT 1

**1.** QUESTION: What are the top two anticipated challenges faced with moving away from TRS?

**ANSWER:** We are looking to the consultant to determine the challenges. Please respond to sections 5.1.2.4.1. and 5.1.2.4.2.

**2.** QUESTION: How will you know that the new program is successful and how will you measure its effectiveness?

## **ANSWER:** We are looking for a consultant who can work with us to set parameters to determine program success and benchmarks to measure effectiveness. Please respond to sections 5.1.2.4.1. and 5.1.2.4.2.

3. QUESTION: How do you currently communicate to employees in all locations (i.e. frequency and modality)? What has been a successful approach (and not so successful)?

**ANSWER:** The only employee communication solicited in this bid is related to a healthcare plan program survey. We are looking for a consultant who can work with us to determine the best method of distribution for soliciting employee feedback. Please respond to sections 5.1.2.4.2. and 5.1.3.3.7.

4. QUESTION: Do you currently have a broker to manage your other benefits outside of your medical?

ANSWER: We have a TPA for supplemental benefits.

5. QUESTION: How long do you anticipate this consulting relationship to last? Is your expectation for the consultant to support both the development of the strategy and ongoing plan management?

ANSWER: Please see 3.23. for Term of Contract. Please see sections 5.1.2.1. and 5.1.2.2. for details of scope of engagement and services requested.